

WARRANTY AGREEMENT SUPPLEMENT

The Warranty Agreement (Agreement) entered into by Technology Resource Advisors, Inc. (TRA), and the Client(District) is comprised of the School purchase order, the TRA invoice, the Master Warranty Agreement document itself, and this Supplement. This Supplement explains in greater detail the terms and conditions found in the Warranty Agreement.

WARRANTY COVERAGE

1. The Agreement s Accidental Damage Protection covers parts, replacement, and labor costs arising from any of the following:
 - a. Damage resulting from unexpected or unintended events, such as dropping the device;
 - b. Damage resulting from liquids coming into contact with the device;
 - c. Hardware failure resulting from, for example, internal dust and overheating, power surges, and defective screen pixels; and
 - d. Normal wear and tear resulting from device manufacturer s intended use of the device.
2. Warranty coverage expires on the specified date listed on the TRA invoice for the associated school purchase order
3. The Agreement supplements the device manufacturer s warranty. As such, the Agreement does not replace the manufacturer s warranty. Rather, the Agreement provides certain additional benefits.
4. Replacement parts or devices may either be new or rebuilt to meet the original device s manufacturing specifications. TRA determines, in its sole discretion, that the device at issue cannot be repaired, TRA will replace the device with a device that is of like kind, quality, and performance. Technological advances may result in a replacement device having a lower market value than the original device. The Agreement will cover the replacement device until the Agreement s expiration date.

EXCLUSIONS FROM COVERAGE

5. The Agreement s Accidental Damage Protection does not cover damage resulting from any of the following:
 - a. Using the device in a manner other than that intended by the manufacturer;
 - b. Willful acts of abuse or misuse of the device;
 - c. Unexplained damage;
 - d. Lost or stolen devices; or
 - e. Damage due to war, nuclear incident, acts of terrorism, fraud, or theft.

LIMITS OF LIABILITY

6. For any single service request, the limit of liability under the Agreement is the lesser of the cost of repair or replacement.
7. When a replacement device is required, the total liability under the Agreement is the current market value of the original device as determined by TRA, which shall not exceed the purchase price of the original device.

TRANSFERABILITY

8. The terms of the Agreement pertain only to the original parties to the Agreement. This Agreement may not be transferred to another owner of the device at issue.